



# Ideal Cleaning Services Limited

## Quality Policy Statement

**Ideal Cleaning Services Limited recognise the provision of a consistently high standard of service is the keystone to our success, reputation and the total satisfaction of our customers.**

**We will constantly strive:**

- To set an outstanding quality of service and to set the highest possible standards within the cleaning industry.
- To identify objectives across the business aimed at continual improvement of the Quality System and enhancing customer satisfaction.
- Business objectives shall be reviewed for effectiveness and suitability against the established known expectations and where required, re-established or appropriate corrective action taken to achieve the desired results.
- To be resourceful and innovative in meeting our customer needs and expectations.
- To be open to new ideas and adaptive to change.
- Business objectives shall be communicated and understood throughout the organisation.
- To set achievable targets for our staff and sub-contractors.
- To apply consistent standards throughout.
- To provide error free projects, on time and within budget.
- The achievement of high quality and consistency calls for a systematic and disciplined approach by all employees in all activities associated with the customer's requirements according to the principles of quality assurance and in compliance with ISO9001:2015.

**Above all, we will always remember our customers are the very purpose of our business and our employees and standards of work are the means to satisfy those customers.**

For and on behalf of Ideal Cleaning Services Limited

CHRISTOPHER DRING  
Group Managing Director

**Reviewed 09-2023**

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