

# **Ideal Cleaning Services Limited**

# Corporate and Social Responsibility Policy Statement

Ideal Cleaning Services Limited recognises its obligations to act responsibly, ethically and with integrity in its dealings with staff, clients, neighbours, public and the environment.

Our Company aims to be a responsible business that meets the highest standards of ethics and professionalism. It will consider all aspects and interested parties before acting.

#### Scope

This Policy applies to the company and regional offices regardless of location. It may also refer to its suppliers.

- 1. The Company minimises health and safety risks to staff and visitors through the implementation and management of a management system certified to BS ISO 45001:2018.
- 2. The Company has a separate environmental policy statement clarifying its commitment to delivering a net positive impact on the environment.
- 3. The Company is proud that its management is recognised through ISO9001:2015 and ISO14001:2015.
- 4. The Company donates management time to promote sustainability both within the industry and the environment

#### **Business Ethics**

We will always conduct business with integrity and respect to human rights. We will establish appropriate policies and procedures to promote good business ethics.

#### **Protecting the environment**

We recognise the need to protect the natural environment. Keeping our environment clean and unpolluted is a benefit to all. We will always follow best practices when disposing of waste and chemical substances.

## **Protecting People**

We will ensure that we do not risk the health and safety of our employees and others in the community. We will support diversity and help preserve important cultural elements.

### **Human Rights**

We are dedicated to protecting human rights. We are a committed equal opportunity employer and will incorporate all fair labour practices. We will ensure that our activities do not directly or indirectly violate human rights (e.g. forced labour). We will ensure that we fully meet as a minimum the requirements of the National Living Wage.

We expect our business partners to support this policy and build their business on an ethical framework in accordance with the broad principles of this policy.

# **Social Value**

We are committed to providing Social Value through the delivery of our service contracts and will work with like-minded client organisations to identify mutual objectives and support them in achieving these.

The main areas we have identified that we can provided Social Value in are:

- Local Employment Opportunities
- The donation of cleaning equipment and materials to Community Investment Teams
- Sponsorship, Fund Raising and Charitable Donations

For and on behalf of Ideal Cleaning Services Limited

CHRISTOPHER DRING Group Managing Director

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